

## PATIENT INFORMATION

NAME:

Last \_\_\_\_\_ First \_\_\_\_\_ Middle \_\_\_\_\_

Legal name (if different from above): \_\_\_\_\_

Date of Birth (DD/MM/YY) \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Prov \_\_\_\_\_ Postal Code \_\_\_\_\_

Email \_\_\_\_\_

Home # \_\_\_\_\_ Cell # \_\_\_\_\_ Work # \_\_\_\_\_ ext \_\_\_\_\_

Occupation \_\_\_\_\_ Employer \_\_\_\_\_

EMERGENCY CONTACT #1

Name \_\_\_\_\_ Phone # \_\_\_\_\_

EMERGENCY CONTACT #2 (non-family member)

Name \_\_\_\_\_ Phone # \_\_\_\_\_

How did you find us?     Family \_\_\_\_\_     Friend \_\_\_\_\_  
                                   Website                                    Other \_\_\_\_\_

How would **you** describe the present condition of your teeth and gums?

very poor                                    average                                    excellent

How happy are you with the present appearance of your teeth?

not at all                                    indifferent                                    very happy

How would you describe your past dental experiences?

Terrible                                    average                                    excellent

How regularly have you visited the dentist in the past?

never                    occasionally                    every: year    9 mo    6 mo    4 mo    3 months

How would you describe your flossing habits?

Never                                    once a week                                    every day

Which is more important for you?

Function                                    a balance between                                    Esthetics

Which best describes you as a dental patient?

very relaxed                                    average                                    very nervous

How important is your dental health to you?

not much at all                                    average                                    very important

Do you have any preference for filling material? e.g. Amalgam (silver) vs. Composite (white) vs. other    **Y**    **N**

## OFFICE POLICIES

- ✓ Our office tries to be as prompt and on time as possible with all of our patients, therefore appointments booked for you are reserved *just for you*. Because it is extremely difficult to fill appointments missed or cancelled on short notice, we ask that you give us at least **two working days (48 hours) notice** before cancelling any appointment. ***A fee may be billed for missed appointments or appointments cancelled without sufficient notice.***
- ✓ In order to serve you more efficiently, payment for services rendered is expected as each day's treatment is completed, unless other financial arrangements have been made prior to commencement of treatment. For some more extensive treatments a deposit of 50% may be required before treatment can begin. For your convenience, we do accept **Interac, Visa, and Mastercard**
- ✓ Our fees conform to the fee guidelines published annually by the British Columbia Dental Association. ***Any balance unpaid by a dental insurance company is the responsibility of the client.***
- ✓ It is our desire to be understanding of your financial needs. We are always happy to discuss dental fees and treatment options. If at any time you have a question about treatment recommendations, fees, or services, please do not hesitate to discuss it with us.

### PLEASE INITIAL

\_\_\_\_\_ I authorize diagnosis of my dental health by the use of x-rays, photographs, study models, and other diagnostic tools as deemed necessary.

\_\_\_\_\_ I authorize Reflections Dental Centre to request X-rays and dental records from my previous dentist(s) as required for the purposes of diagnosis and/or treatment.

\_\_\_\_\_ I authorize Reflections Dental Centre to request medical information from other health care practitioners as required for the purposes of diagnosis and/or treatment.

\_\_\_\_\_ I have read and understand the office policies.

#### FOR INSURANCE POLICY HOLDERS:

\_\_\_\_\_ I authorize Reflections Dental Centre to file insurance claims directly with my dental insurance company on my behalf, and receive payment directly from them. I understand that this is done as a courtesy on my behalf and agree to pay any balance unpaid by the insurance company.

Patient Name (please print): \_\_\_\_\_

Guarantor's Name (if different from patient): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_